

Help Desk Specialist

Employer: Nogdawindamin Family and Community Services

Posted: 1 months ago

ES Job ID: 15465

Sector(s): Office & Administration, Information Technology

Salary: 65736

Closing Date: April 30, 2024

Location: To Be Determined

Duration: Full Time , Temporary

Job Description:

NOGDAWINDAMIN Family and Community Services, a designated Indigenous Child Welfare Agency under the Child Youth and Family Services Act serving member First Nations situated between Sault Ste. Marie and Sudbury is seeking to hire a:

FULL-TIME CONTRACT TO MARCH 31, 2025

HELP DESK SPECIALIST

LOCATION: TO BE DETERMINED

NEW SALARY Salary Range: \$65,736 to \$82,033

Job Summary

The Help Desk Specialist is responsible for providing hardware and software support to all Agency locations and installing, configuring and maintaining computer equipment, software, systems and other hardware.

Required Skills:

- Diploma or Degree in Computer Science/Software Engineering or a related IT discipline
- Certification in A+, Network+, and Microsoft Certified Professional would be preferred
- Three (3) years' experience developing and maintaining information technology infrastructure and working with and configuring networking environments with firewalls, IP subnets, VPNs, electronic mail operations and remote communications
- Knowledge and proficiency in personal computer technology and peripherals, application software, operating systems, diagnostic software, anti-virus programs, software images and recovery procedures
- Equivalent combination of education and experience may be considered

Requirements:

- Respect for, sensitivity towards as well as knowledge and understanding of Anishnawbek culture, traditions and the Seven Grandfather Teachings
- Ability to understand and speak Anishnaabemowin is a definite asset
- Must provide a Criminal Records Check deemed satisfactory by the employer
- Must have a Class 'G' Ontario Driver's Licence, access to a vehicle and the ability to travel
- Must have \$1M automobile insurance coverage

How to Apply:

Please submit a job-related resume and cover letter along with three work related references by:

Tuesday, April 30, 2024 - 4:00 pm

Hiring Committee

Nogdawindamin Family and Community Services

210B Gran Street, Batchewana First Nation, ON P6A 0C4

hr@nog.ca



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**YOUR JOB IS OUT THERE.
WE'LL HELP YOU FIND IT.**

Preference will be given to Indigenous applicants. Self-Identification is encouraged.

We thank all applicants for their interest; however only those selected for an interview will be contacted.

A full job description is located on our website at www.nog.ca

Nogdawindamin Family and Community Services has been in operation for over 30 years. We are committed to providing a barrier-free work environment in accordance with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. Accommodations are available upon request for candidates taking part in the recruitment process.

**JOIN A GROWING AND DYNAMIC ORGANIZATION OFFERING REWARDING CAREERS, COMPETITIVE SALARIES, BENEFITS, OMERS PENSION AND
A GREAT WORK ENVIRONMENT FOR INDIVIDUALS COMMITTED TO MAKING A DIFFERENCE.**

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