

Summer Student Tourism Ambassador

Employer: Ontario Travel Information Centre

Posted: 2 months ago

ES Job ID: 15297

Sector(s): Customer Service, Sales & Marketing, Office & Administration

Salary: 16.55

Closing Date: May 23, 2024

Location: Sault Ste. Marie

Duration: Seasonal , Student , Temporary

Job Description:

Destination Ontario Summer Student Tourism Ambassador Ontario Travel Information Services
Summer Student Employment Opportunity 2024

This summer, join our team and help visitors discover Ontario. Work as a Destination Ontario Summer Student Tourism Ambassador and learn about travel experiences across Ontario - from thrilling attractions to natural wonders and urban adventures. Share your learned knowledge and passion with locals and visitors to Ontario to help them have unforgettable travel experiences in our province.

About Ontario Travel Information Services

- Part of Destination Ontario, an agency of the Ontario Ministry of Tourism, Culture and Sport.
- A team of knowledgeable Travel Counsellors that provides customized travel information, trip planning and visitor information services to locals and visitors to Ontario
- Delivers visitor information services across multiple channels including in-person at 9 Ontario Travel Information Centres (OTICs) throughout Ontario, the 1-800-ONTARIO toll-free tourism number, virtually using video conferencing, by e-mail, and through roaming visitor information services at events, attractions and tourist areas

The Summer Student Tourism Ambassador Opportunity: We value your interest in travel and tourism and want to provide you with the opportunity to broaden your network and gain further knowledge about tourism in Ontario. Here are just some of the benefits to working as a Destination Ontario Summer Student Tourism Ambassador.

- Orientation and training sessions to set you up for success
- Participate in tourism product familiarization tours either in-person or virtually
- Gain certified customer service and travel counsellor skills through in-person and online training
- Mentorship from experienced Travel Counsellor staff
- Learn more about Ontario and how to promote it to visitors from all over the world
- Build your professional network by connecting with Tourism Industry Partners
- Experience working in the Ontario Public Service (OPS)
- Flexible work schedule
- Uniform provided
- Salary Range: \$16.55 - \$17.40/hour

Required Skills:

- Strong customer service skills through job, educational and/or voluntary experiences
- Excellent communication and interpersonal skills
- General knowledge of Ontario's geography
- Passion for travel and tourism

- Ability to work in a team environment
- Retail experience is an asset
- Fluency/knowledge of a second language is an asset

Requirements:**Eligibility**

- Must be enrolled in a full-time study program (high school, university, college etc.) and intend on returning to school in Fall 2024 or be within 6 months of graduation from a post-secondary institution. Canadian citizen, or be legally entitled to work in Canada
- Available to work May/June to Labour Day. Available to work up to 35 hours/week on weekdays and weekends with some evenings, including statutory holidays

How to Apply:

Send your cover letter and resume by email to the contact for your preferred Ontario Travel Information Centre listed below.

Ontario Travel Information Centre Location

Sault Ste. Marie

Angela Romano, Angela.romano@ontario.ca

Pigeon River (Neebing)

Angela Romano, Angela.romano@ontario.ca

Contact

Toronto, Union Station

Cinzia Worek, Cinzia.worek@ontario.ca

Barrie

Jenn Irving, Jennifer.irving@ontario.ca

Niagara Falls

Lidia Romeo, Lidia.romeo@ontario.ca

Windsor

Lidia Romeo, Lidia.romeo@ontario.ca

Tilbury

Lidia Romeo, Lidia.romeo@ontario.ca

Bainsville

Sylvie Veenstra, Sylvie.veenstra@ontario.ca

Hawkesbury (Chute à Blondeau)

Sylvie Veenstra, Sylvie.veenstra@ontario.ca

Due to high volume of applications, only those selected for an interview will be contacted.

Additional Information

The OPS is an accessible employer, and we offer accommodation in all aspects of employment, including the recruitment process. Visit the OPS Anti-Racism Policy and the OPS Diversity and Inclusion Blueprint to learn more about the OPS commitment to advancing racial equity, diversity, and inclusion. The OPS is an innovative, responsive, and accountable public service that works hard to be diverse, anti-racist, inclusive, merit-based, and equitable.